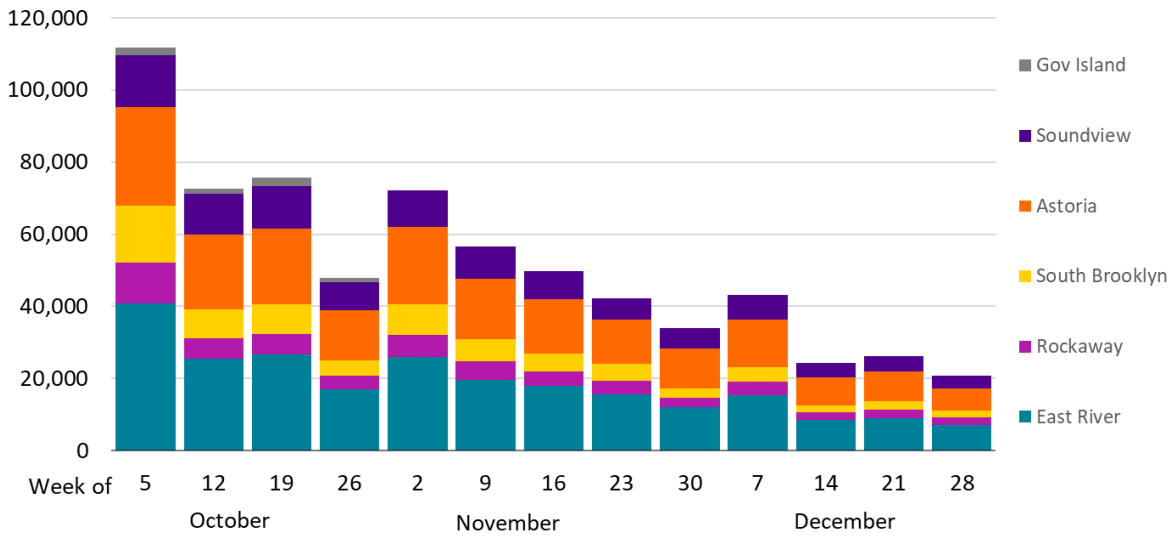
NYC Ferry
QUARTERLY UPDATE

10/1/20 - 12/31/20 | Q4

Weekly Ridership



BY ROUTE

10/1/20 – 12/31/20

On-time Performance[1]

Route	Trips Arriving On-Time
Astoria	98.7%
East River	99.0%
Rockaway	97.0%
South Brooklyn	99.0%
Soundview	94.1%
SYSTEMWIDE	**97.4%**

Average Daily Ridership

Route	Weekday	Weekend
Astoria	2,139	2,628
East River	2,609	3,372
Rockaway	686	652
South Brooklyn	733	1,204
Soundview	1,243	1,139
SYSTEMWIDE[4]	**7,411**	**9,300**

Incl. Governors Island

Days and Weather

Weekdays	63
Weekends & Holidays	29
Total Days	92

Average Daily High Temperature	52° F
Days of Precipitation	34
Days of Low Visibility	2

CUMULATIVE SINCE LAUNCH

5/1/2017 – 12/31/20

17.5 M	21	38	6
Riders	Landings	Vessels[2]	Routes

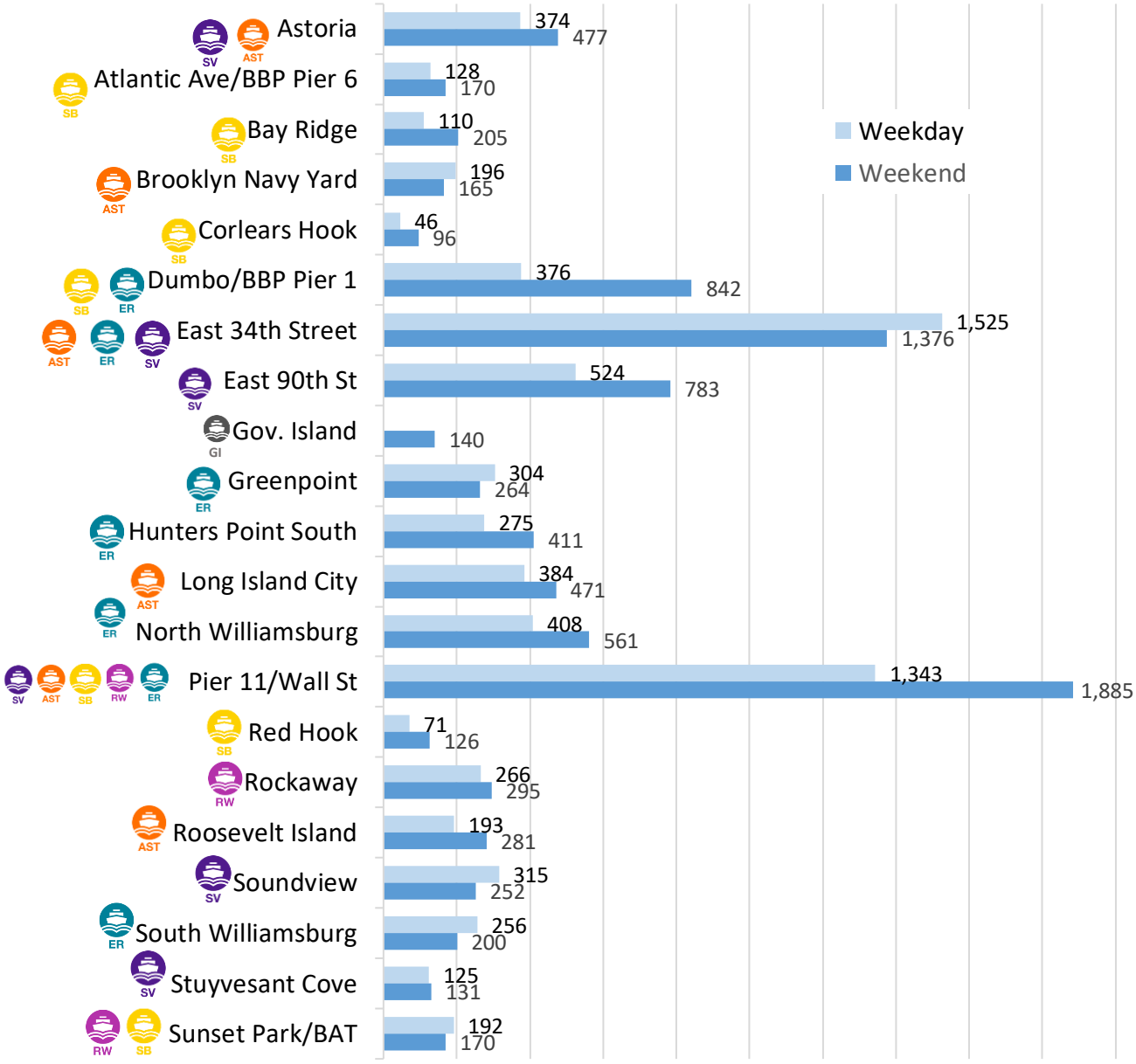
NYC Ferry

NYC/EDC

RIDERSHIP BY LANDING

10/1/20 – 12/31/20

Average Daily Ridership



Highlights

The pandemic continues to affect ridership, at 60% of typical levels. The winter schedule resumed on November 2, including a modification in the order of landings on the East River route to reduce travel time to Midtown and improve capacity at Hunters Point South. The 38th vessel arrived in the Harbor in December.

Service Notes

High winds and poor weather conditions caused temporary service suspensions at the Rockaway and Bay Ridge landings in November and December. A severe snowstorm in December caused all ferry and shuttle service to end early with delays occurring the following morning to allow for snow removal.

[1]On Time Performance is calculated as the percentage of stops made within the quarter that depart no more than 1 minute before and arrive no more than 5 minutes past their scheduled times. This report includes delays due to events outside of the control of NYC Ferry, such as vessel traffic, river closures/obstructions, extreme weather conditions, and other U.S. Coast Guard restrictions. When tracking devices are offline, the stops are excluded from the calculation. [2]Number of NYCF-branded vessels available for use. [3]The LES route was reconfigured in May 2020, with the existing landings moved to other routes. [4]Govoners Island ridership is included in this figure.

NYC Ferry

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